



24-HOUR CANCELLATION POLICY

Our priority is to provide all of our patients with the highest quality of care available. This requires attention to training, staffing and scheduling, among other issues. In addition, Medicare has strict requirements that necessitate additional attention to our patients' scheduled visits.

As a result, it is very important that you arrive at the correct appointment time. Failure to do so may compromise your care and the care of other patients.

We understand that unforeseen circumstances occasionally cause delay in patient arrivals. However, if you are going to be more than 15 minutes late for your appointment or if you will not be able to make your appointment, we require that you notify our office 24 hours ahead of time.

If you do not provide a 24 hour notice, you may be billed \$25 for the missed appointment.

Thank you for your cooperation in this matter. We feel that the care we provide is superior and we need your help to keep it that way.

I have read and understand this cancellation policy.

Signature: _____

Date: _____